Who am I?

- Jeff Kesselman, CTO Bluefang Games

  > 18 years in games and multi-media
    > Rebel Monkey
    > American Interactive Media (Phillips)
    > Crystal Dynamics
    > Total Entertainment Network (TEN)
  > 9 years at Sun
    > Win32 Java 1.3 Performance Tuning
    > Initial leader of the JInput project
    > 2 yrs in Sun “Game Technologies Group”
    > 2.5 years at Sun Labs (Project Darkstar)
Goals For The Week

This week we will cover:

- The History and Structure of Multiplayer games
- The technical game-play challenges going online brings
- Available tools to ease the transition to networked content
- The Challenges of Facebook

Unit One:
History of Multi-player
What this lecture is about

The Evolutionary History of the Architecture of Online Massively Multi-player games

Lecture Overview, Day One

- Day One, Lecture
  - Evolution of Games
  - Review: Single-player game structure
  - Multi-player game structure
  - MUDs and MMOs
Where game architecture comes from

• Game software has DNA
  > It carries the history of the industry within it
  > In order to understand current games, you need to understand the history

• Game software usually evolves incrementally
  > Game development is generally risk adverse
  > Game development is on tight schedules
  > Games general vary only in minor way from what came before
Where game architecture comes from

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• Game software usually evolves incrementally
  > Game development is generally risk adverse
  > Game development is on tight schedules
  > Games generally vary only in minor ways from what came before

• Leaps happen rarely but occasionally
  > Usually by ‘cross-breeding’ unrelated software

Single Player Game Architecture

The Game Loop, A review
Start at the beginning

• The primordial ooze of games
  > BASIC “guess the number”

10 N = INT(RND(1)*100 + 1)
20 PRINT “Guess a number between 1 and 100”
30 INPUT G
40 IF G = N GOTO 100
50 IF G < N GOTO 80
60 PRINT “Too high”
70 GOTO 20
80 PRINT “Too low”
90 GOTO 20
100 PRINT “You got it!”
110 END

Contains all the “organs” of a modern game

• “The Game Loop”
  > Initialization
    10 N = INT(RND(1)*100 + 1)
  > Update/Render loop
    20 PRINT “Guess a number between 1 and 100”
    30 INPUT G
    40 IF G = N GOTO 100
    50 IF G < N GOTO 80
    60 PRINT “Too high”
    70 GOTO 20
    80 PRINT “Too low”
    90 GOTO 20
    100 PRINT “You got it!”
  > Intermingled because simple BASIC isn’t structured
All games have a game loop

• Turn Based
  > Stop in Update to collect all input
• Example:
  > Chess:
    > Update:
      - input chess move
      - Run Artificial Intelligence (AI) to calculate response
    > Render:
      - Re-draw or animate chess board

• Real Time
  > Poll inputs in Update and go on
• Example:
  > First Person Shooter (FPS)
    > Update:
      - Every N frames (or time ticks)
        • Read input keys
        • Calculate player fire if any
        • Run AI to calculate response
        • Calculate Mobile Object (MOB) fire if any
        • Move Player
        • Move MOBs
    > Render:
      - Animate 1 frame (or N ticks) of gunfire and motion
Differences Btw Turn based and Real time

• Turn based
  > Blocking input
  > One trip around the loop == 1 game turn

• Real Time
  > Polled input
  > One trip around the loop == fraction of game turn

• “Game Turn” above is defined as one read of the controllers and the calculation and animation of the response.

Multi-player games

An evolutionary line
Multi-Player, the next evolution

- Multiple Players on one computer
- Turn Based
  - Players each enter their own move sequentially in Update
- Real Time
  - Each player has their own set of keys or input device
  - All players are polled in Update

Multi-Station, the first networked games

- Played on LANs
- Non-local players are on virtual devices
  - Other players input happens on foreign machines
  - Is communicated over network
  - Is processed in Update at every machine as if all input was local
Multi-Station, the first networked games

- The “lock-step” model
  - Every station is running the same game/simulation (sim)
  - Works because on a LAN, latency is infinitesimal

Flight Sims: Open Loop/Asynchronous (Asynch)

- Based on work for SimNet (DIS)
  - Each system has its own variant world state
  - Each vehicle is simulated on one machine
    - Periodic time-stamped state updates sent to others
    - Lower freq than controller input
Flight Sims: Open Loop/Asynch

- **Dead Reckoning**
  - Each sim makes “best guess” at non-local positions
  - Use vehicle model to assist
    - “Tanks don’t fly”
  - Corrects as updates are received
  - Note: Updates always in past.
  - Requires conflict resolution mechanism
    - “shooter decides”

Stepping into Cyberspace

- **First Internet capable games/techniques**
- **Kali**
  - NBIOS emulator over TCP/IP
  - Lock step games tended to play badly
    - Reducing packets per second helped
    - Latency buffering helped
  - Open loop/asynch tended to play well
    - Already designed for limited bandwidth and real net latencies
- **TCP/IP support added to games**
  - Pluggable ‘net drivers’
  - More attention paid to latency and bandwidth issues
Internet Play: 
Lock Step Pros and Cons

• Pros
  > Cheat proof
  > Exact synchronization assured

• Cons?
Internet Play:
Lock Step Pros and Cons

• Pros
  > Cheat proof
  > Exact synchronization assured
• Cons
  > Every player's experience limited by worst case
  > Handles latency spikes poorly
  > Handles dropped players poorly
    > Needs to wait for timeout to determine drop v. spike

Internet Play:
Open Loop/Asynch Pros and Cons

• Pros ?
Internet Play: Open Loop/Asynch Pros and Cons

• Pros
  > Good at hiding latency
  > Smooth predict/correct over many frames
  > Better bandwidth control
  > Can communicate less often
    - 'shape' by distance
    - Out of sight, out of mind

• Cons
  > Prone to cheating
  > Need to trust sender as to position
  > Need to trust shooter as to hit/miss
  > Occasional 'warping' or other artifacts
  > In general, technique used by all vehicle sims
Quake: The first client/server game

- Server runs authoritative simulation
- Clients run open loop/asynch views
  > Really rich “controllers” for server.

Quake: The first client/server game

- Pros ?
Quake: The first client/server game

• Pros
  > Cheating is much more difficult
  > Still not totally impossible
    > Aimbot
• Cons
  > What looks like hit to shooter can miss
  > “Low Ping Bastard” (LPB) effect
First Person Shooters Today

• Still fundamentally Quake model
• Player interactivity limited to control LPB effect
• Packet encryption to defeat aimbot
  > Not perfect security, but generally good enough

Game Discovery: LANs

• On LAN, players communicated with broadcast
  > First, broadcast play
  > Only one game session per LAN
  > Later, broadcast discovery, unicast play
  > Multiple sessions per LAN
Game Discover: WANs

• In Cyberspace, no one can hear you broadcast
  > On Internet, players need each others IPs
  > Initially, player entered manually
    > Found each other through IRC
  > GameSpy offers discovery service
    > Programmatic, but still over IRC
    > Simple directory server plus chat
    > Funded by advertising on client
  > TEN and MPath offer complete services
    > Net APIs and star architecture comm servers

Game Discovery Today

• TEN and MPath are gone
• Gamespy
  > Industry standard
  > Has expanded data services
  > Now has comm API
    > Thin wrapper over peer to peer TCP/IP and UDP
    > Does UDP socket introduction through IRC
  > Licensed per game, advertising in Gamespy client
    > Most games don’t use the Gamespy client
• Xbox Live/ PC Live
  > Microsoft’s attempt to get into the TEN/MPath space
  > Yearly fee, electronic retailing
Unity and the Internet

Latency Buffering for Lockstep Games

• Observation
  • Humans can handle large amounts of predictable latency
  • Humans cannot handle even small amounts of unpredictable latency
  • Mental Model: Steering a battleship

• Technique:
  • Delay ALL rendering by maximum expected latency
  • Render frame when all players data has arrived

• Pros:
  • Exact synchronization across all games
  • All players at same advantage/disadvantage
  • No server intelligence needed (can handle many game sessions at once)

• Cons
  • ‘Laggy’ feeling controls
  • Play is always a worst case
  • Spikes over expected worst case latency stall game
Unity Mechanisms and Peer to peer Examples

• Unity provides TCP/IP and RPC calls.
• Unity peer to peer example game mixes latency buffering and pseudo dead reckoning.
  • All other players are latency buffered
  • In order to try to avoid control lag, local player is NOT buffered, but actions are displayed immediately

How can this fail?

Example of Unity peer to peer networking failure:

• Two soccer players trying to kick the ball.
  • A sees himself ahead of B because his display of B is back-time but his display of himself is current.
    • A kicks the ball and sends that information out to the world as a position and velocity of the ball
  • B sees herself ahead of A because her display of A is back-time but her display of herself is current.
    • B kicks the ball and sends that information out to the world as a position and velocity of the ball
  • A receives a ball motion packet from B later then his kick and changes the state of the ball
    • Sudden “warp” effect
  • B receives a packet ball motion from A later then her kick and changes the state of the ball
    • Sudden “warp” effect

• A and B show a warp and are still both out of sync.
Why is this solution wrong?

• Unity docs suggest giving each non-player object a single player controller on creation
  How can this fail?

Why is this solution wrong?

• Unity docs suggest giving each non-player object a single player controller on creation
• Latency is doubled for all non-local objects
  • A kicks a ball belonging to B. A cannot update it but must send a message to B saying “I kicked this”.
  • B buffers that message for latency L in its latency buffer. When A actually reaches the ball on B’s screen, B calculates the physics and sends the result back to A.
  • A similarly buffers that action for latency L until that time is displayed, when A “finally” sees the result of the action.
• Result: Major physics lag on any object not locally controlled.
### Canonical Mistake

- **Mixing Time Frames**
  - The further apart those frames, the more obvious the errors will be and the harder they will be to correct.
  - No authoritative server means not having any ‘fair’ mechanism to determine who is right.

### Unity with authoritative server

- Better because at least there is a “right” answer
- To do properly would require dead-reckoning
  - Players all get posts about the past, predict the present
- Problem: Unity provides no direct access to the physics engine.

  Why is this a problem?
Unity with authoritative server

• Better because at least there is a “right” answer
• To do properly would require dead-reckoning
  • Players all get posts about the past, predict the present.
• Problem: Unity provides no direct access to the physics engine.
  • Dead reckoning requires prediction
    • remember: data is in the past, present is always predicted
  • Physics is always applying forces (drag etc)
    • This is deterministic
    • BUT too hard to calculate if the physics engine is not available
• Unity example attempts to use simple newtonian prediction (no forces applied)

Result?

• Very poor prediction over any significant period of time
  • Only works if you keep time short
    • Means flooding system with update packets
    • Adds to bandwidth issues and processing costs
• What would work better?
  • Send position, and vector of motion only when a force is applied.
  • Use the physics engine to predict current state from that
• Unfortunately Unity makes this impossible
  • Hides physics engine
  • Hides application of forces.
    • Arbitrarily sealed classes make this impossible to intercept
Tomorrow... MUDs and MMOs or..

“The British are Coming!”
What this lecture is about

The Evolution of MUDs and MMOs

Lecture Overview, Day Two

• The evolution of the MMO
  > From MUD to WOW in 30 minutes
• The Difficulties facing today’s MMO developers
  > The motivations for Project Darkstar
MUD's and MMOs

Meanwhile, in merrie olde England

- The Birth of the MUD
  - Multi-user text adventures
  - Event driven servers
  - Textual command based world simulation
    - User submits text, eg “take sword”
    - Server updates world state and sends textual reply
      - Others also see text for world state change
Meanwhile, in merrie olde England

- Used concept of “room” to break down n-squared communication problem
  - Only those in room ‘see’ changes to room state
  - Only those in room can act on others in room
  - What if you run out of rooms? ‘Virtual instanced’ rooms

Ultima Online: The Visual MUD

- 2D game for client
  - Levels or “maps” as in previous 2D games
  - Each player on map has a position
- MUD for server
  - Map becomes feature of room (Zone is born)
  - Position on map becomes feature of player object
Ultima Online: The Visual MUD

• Issues?

> Over-crowding of “popular rooms”
  > “fire marshal limit”
> Scalability limited by power of server
  > Replicate server
> Server crash loses state of whole world
  > Static worlds
> Persistence of users
  > Inventory
  > Experience
  > Quest flags
Everquest (EQ): The birth of the Shard

- EQ needed more power
  - More users
  - More work per user (3D world)
- Solved by clustering
  - Server per Zone
  - One cluster is called a 'shard'
    - Shard is represented to user as one 'server'
    - Terminology left over from UOL

Everquest (EQ): Further load reduction

- EQ needed more power
  - More users
  - More work per user (3D world)
- Solved by clustering
  - Moved MOB AI to separate server
    - A system “player”
  - Other special servers
    - Commerce
    - Chat
    - Physics (CoX)
Everquest (EQ): Further load reduction

• Issues?
  > Many single points of partial failure
  > Zone server failure means loss of zone state
    > Like UO but only partial loss of world
  > Over crowded zones
    > Return of the fire marshall
  > Under utilized zones
    > Wasted CPU resources

Phantasy Star Online: The rebirth of the Virtual Room

• Question: Can we do better scaling then shards?
• PSO Answer: Mission Instancing
  > One standard zone as a “hub”
    > Chat
    > Create parties
    > Get a ‘mission’
  > Mission is a virtual zone
    > Created when party enters
    > Destroyed when party leaves
    > Limits n-squared to max party size
    > Only has state while occupied
      Can be run on a random machine from a pool
That's the state of the art in MMORPGs today

- Various minor tweaks
  - Incremental improvements
  - Different mixes of techniques
- Things to remember
  - Game development is a me-too business
    - Technical evolution happens slowly due to risk
    - Mostly focused on client experience
  - Architectural innovation happens elsewhere
    - Biggest leaps are usually the adoption of techniques already proven elsewhere

Issues Facing Today's Game Developer

- Single player games expanding user expectations
  - Physics
  - Advanced AI
  - Interactive Environments
- Online user base growing non-linearly
  - Great for business, bad for engineering
- All this == greater hunger for CPU and communication bandwidth
Enter Facebook: 
Even more massive

- MMORPGs had to handle tens of thousands of players
- Casual games had to handle tens of millions
  - Post WOW world is also seeing millions in mmorpgs
- Can’t get there with pure server side simulation
- Needed to push more work to clients
  - Question: How can we do that with some modicum of security?
From simulation to verification

• Rethink the role of the server
• Instead of being the master of game state, server becomes arbiter of state changes
  • “Rules Cop”
• Advantages of this approach?
  • Server does less work per action
  • Real-time constraints are relaxed
  • Can be more “real-time” on client

• Disadvantages of this approach?
From simulation to verification

• Rethink the role of the server
• Instead of being the master of game state, server becomes arbiter of state changes
  • “Rules Cop”
• Advantages of this approach?
  • Server does less work per action
  • Real-time constraints are relaxed
  • Can be more “real-time” on client
• Disadvantages of this approach?
  • More work
    • Server logic is very different from client
  • Easier to have holes in security
    • Have to predict possible cheats
  • Sometimes requires compromises

The Fundamental Technologies of the Internet
A Packet

• Fundamental IO Unit
  – Header
    • Generally an op-code
    • Might have other info
      – Sender
      – Packet size
      – etc
  – Payload
    • The data being sent
    • 0 or more fields
      – 0 if no data needed

Nesting Packets

• Entire packet can be the “payload” of a bigger packet
  – Outer packet header prepended to inner packet
• Protocols ‘stack’ in this manner
  – Can be many layers deep
The TCP/IP Stack

Simplified Image of the Internet

- Internet is fundamentally made of two things
  - Client computers
  - Routers
- Data "hops" from one router to the next until it reaches its destination
  - Multiple potential routes
  - Routed by IP address
  - Can watch
    - Traceroute in Unix
    - Tracert in Windows
Packet Loss

- Internet is inherently unreliable
  - Packets can be lost in transmission

Why might a packet be lost?

Packet Loss

- Internet is inherently unreliable
  - Packets can be lost in transmission
    - Router failure
    - Line failure
    - Line partial failure (garbled data)
    - Router over-loaded (dropped from queue)
Packet Order

- Internet is inherently unordered
  - Packets can arrive at destination in a different order than they were sent

  Why might they arrive out of order?

Packet Order

- Recall Internet has redundant paths
  - Each packet traces its own path
    - Each router makes a packet by packet selection of where to forward to based on current congestion
    - Decision is based on local knowledge only
    - Older packet might get “stuck” on a router queue
TCP and UDP

- TCP and UDP are the fundamental data carriers for applications on the Internet
- **UDP** is
  - A datagram protocol
  - Connectionless, Packet Oriented
  - Unordered and Unreliable
    - Built more or less right on top of IP
- **TCP**
  - A stream protocol
  - Connections, stream oriented
  - Ordered and Reliable
    - Complex additional protocol layer

TCP Reliability

- Internet is inherently unreliable
  - Routers drop packets when garbled or overloaded
  - Packets can arrive in any order
- Where does TCP get its guarantees?
  - Packets are sequence ordered on send.
  - If a later packet arrives before an earlier one, a resend is requested
  - Delivery of later packets held until earlier packets arrive
  - This is an over-simplification
    - 30 yrs worth of tuning and refining behind TCP
Disadvantages of TCP

- TCP is easy to use
  - Reliable and ordered
  - Easier to secure

What might be some disadvantages of TCP?

Disadvantages of TCP

- Can “stall”
  - Must wait for lost packet to continue
  - Creates latency spike
- Small additional overhead per packet
  - About 28 bytes
- For applications that are more sensitive to latency then loss, UDP can be a better choice.
Application Level Protocols

• All built on top of TCP or UDP
  • HTTP (the web)
    • Built on top of TCP
  • RTP (streaming audio and video)
    • Built on top of UDP
  • SSH
    • Built on top of TCP
  • Guild Wars
    • Built on top of TCP
  • Unreal Networking
    • Built on top of UDP
Hybrids rare but possible

• TEN’s BULLET Protocol
  • TEN was fundamentally a TCP/IP service
  • BULLET traded bandwidth for latency spike reduction
    • Main stream of game traffic TCP/IP
    • Sliding window of packets duplicated in UDP side-channel
    • UDP packets used to “fill in” during TCP stalls if available

HTTP

• Built on top of TCP/IP
  • Every Put/Get involves…
    • Make TCP/IP connection
    • Send request (character coded)
    • Get response (character coded)
    • Close connection
  • Very Inefficient
    • Connection establishment expensive
    • Textual translation costs
  • Asynchronous by nature
HTTP Synchronous Sessions

• Comet
  • AJAX technique to fake session
  • Polling based
    • “Long poll” to reduce costs
  • Really quite absurd
    • Even more inefficient than HTML
    • Lots of problems
      • Faking connectivity that HTML threw away

HTTP Synchronous Sessions

• HTML 5 Web Sockets
  • Real session
    • Multiple interactions on a single connection
  • Still Textual
Network Names

- IP uses numerical addresses
  - IP4
    - 4 bytes per address
    - 128.132.45.1
  - IP6
    - 8 octets per address
    - 2001:0db8:85a3:08d3:1319:8a2e:0370:7334

How does www.google.com become 66.249.91.104?

Domain Name System (DNS)

- Every destination on the internet is served by a DNS registration server
  - Keeps a map of names to IP addresses
- DNS servers tell other DNS servers about the names registered with them
  - Loose, redundant network
    - Every DNS server has at least two other servers that it trades information with
    - Very reliable
    - Takes time to propagate
Recall: Every computer has an IP Address

- IP address is like a street address
  - Routes packet through the internet
  - Packet eventually reaches router to which computer is connected
  - IP address is bound to that router, like your street name is bound to your street

How does mobile internet work?

Dynamic Host Configuration Protocol

- DHCP is a “conversation” between router and computer when computer first connects
- IP from a free pool is assigned to computer
- Computer generally keeps that IP until disconnected
  - Might keep it longer on a “lease” arrangement
- Not just mobile computers
  - Often used by ISPs to remotely configure IP of clients
DHCP and Security

Why might DHCP make game security harder?

• IP is your “return address”
  • Every packet from you contains your IP so the other computer (“host”) can return information to you
• When net was new and hardwired, IP blocking was a common solution to bad behavior
• DHCP makes it very easy to “move” and thus avoid recognition
  • Makes “IP Blocking” very difficult on modern net
    • Have to block entire sections of an ISP's address space
    • Lots of innocents are caught in such a block
Questions?

Tomorrow…. Tools and Facebook

Part III: Tools and Facebook
Categories of Tools

- Persistence Systems
- Execution Environments
- Socket Servers
- Transport

**Transports**

- Socket Libraries
  - Symmetrical
    - Peer to Peer
    - "Peer" could be a custom server
    - "Tame" TCP/UDP
      - May or may not scale
      - Could be custom protocol
      - Eg. Sliding window UDP
      - Could provide discovery
  - Providers
    - Gamespy
    - Various Open Source
      - Sun Grizzly Library
      - Netty
      - JGN
      - others
Socket Servers

• Star-network hub
  • Built on top transport library
  • Highly scalable
    • Thousands of connections
  • Higher level net concepts
    • "Rooms" or "Channels"
  • Generally provides discovery
  • Could provide limited persistence
  • Limited to no execution support

• Providers
  • Electro-Tank
  • Smart Fox
  • Red Dwarf
    • Subset of Red Dwarf functionality
  • Others

Standard Java Persistence Models

• JDBC
  • SQL interface,
  • Supported by most RDBMs
    • ODBC bridge available

• JDO
  • Object database interface
  • Supported by many databases

• Custom ORMs
  • Hibernate
    • Supports many popular RDBMs
  • Per Database vendor
Execution Environments

- Container Systems
  - Built on top socket servers
  - Highly scalable execution
  - Provide an application model
    - Servlets
    - Portlets
    - Darkstar Applications

Java Servlets

- Code that responds to HTTP requests
- Glassfish 3
  - Also does EJBs
  - Built ontop of Sun Grizzly TCP/IP library
  - Supports Standard Java persistence models
    - JDBC, JDO, Hibernate, etc
Portlets

- Visual widget, part of a portal
  - Column oriented
  - Database backed
  - Has portal DB backing it

- Liferay
  - Is actually a servlet
  - Supports Standard Java persistence models
  - JDBC, JDO, Hibernate, etc

- Others
  - Drupal, Django, Webmin, etc

Darkstar/RedDwarf

- Open source game server
  - Designed for low-latency response

- Runs “ManagedObjects’
  - Ala Project Darkstar
  - Almost POJO
  - Event driven

- Supports connected sessions

- Transparent Persistence
  - Non-relational

- Transparent Multi-tasking
Facebook

Or 50 Ways to Screw Your App

The Facebook Model

• Like the Web… only much worse
• Two Ways to be hosted on Facebook
  – The Old Way
    • FBML
  – The New Way
    • IFrame
FBML

- Proprietary dialect/subset of HTML
  - Limits what you can do in HTML
  - Limits what you can do in Javascript
  - Limits what you can do in Flash
  - Slows ALL of it down
FBML Issues

- Requires cooking through facebook
  - Slow
  - Can fail
- High security walls
  - Wrapper around Flash
    - Slow
    - Can fail
      - FBJS bridge a particular nightmare
  - Javascript limits
    - Name mangling a black art
    - Every Ajax request has to go back through Facebook

How IFrame Works
Iframe Advantages and Issues

- **Pro:** Faster and more reliable at fetching content
  - Doesn’t involve Facebook in every fetch
- **Pro:** Can mostly use straight HTML
- **Con:** More work to authenticate to Facebook
  - Need to authenticate to call facebook functions
  - API is not as complete
  - Requires using FB as a Web Service
  - Very Unreliable

Moral of the Story

- Facebook is HIGHLY unreliable at doing anything but serving its own pages
  - It is overloaded
  - They break the API weekly in new ways
- Plan your game to rely on as little facebook functionality as you can get away with
  - IFrame
  - Avoid using their UI calls
- Plan for facebook to fail
  - Have good fallbacks for any place you call them
Questions?