# Ticket, Police

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#### Summary

- ▶ The majority of bad drivers in the US are in Massachusetts
- ▶ Our game looks to:
  - ▶ teach drivers the rules of the road
  - encourage them to build good habits
- ▶ Our target audience: 16-25 year-old new drivers
- ▶ Platform: PC, web-based (possible port to iPad)

#### **Need Analysis**

- ▶ Problem Statement
  - ▶ There are many fundamental rules of driving in city communities that are commonly not followed
  - ▶ This includes obeying traffic signs, lines, etc.
  - ▶ Many people are aware of the basic the rules of the road, but choose to ignore them.

## Need Analysis (ctd.)

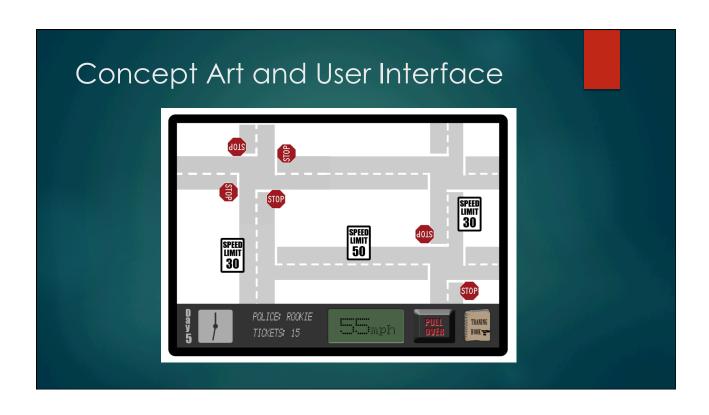
- ▶ Learning Objectives
  - ▶ What is the proper way to respond to a passing emergency vehicle?
  - ▶ Being fully cognizant of the rules of a given road
    - ▶ Observing street signs, lights and lines on the highway
  - ▶ Recognize the consequences of bad driving habits
    - ▶ Not using turn signals, or ignoring speed limits
  - ▶ When are the appropriate times to make a turn?

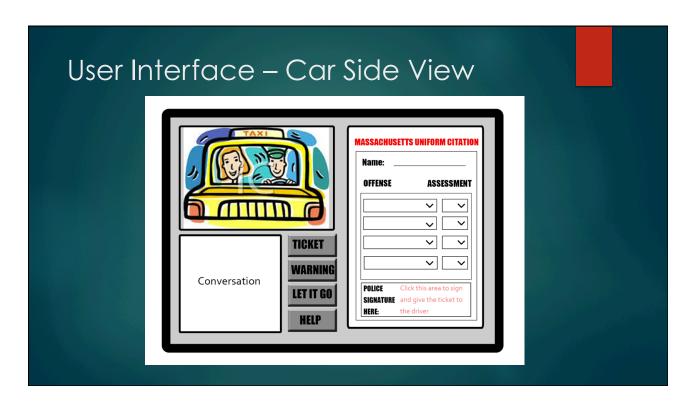
#### Task Analysis

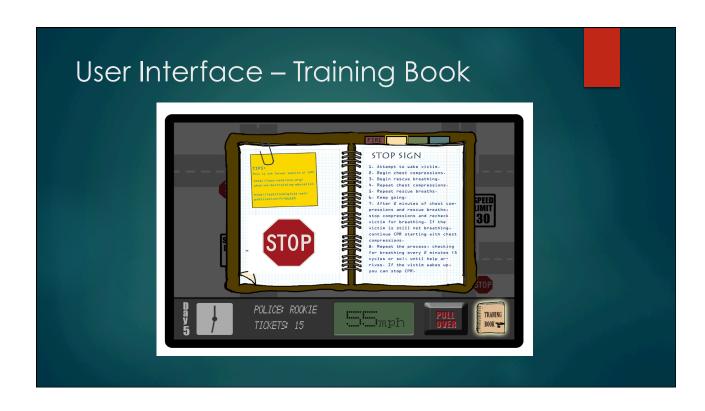
- ▶ Objectives
  - ▶ To remind drivers, both old and new, of rules of driving that are not commonly followed or are easy to forget
  - ▶ To promote good driving habits
  - ▶ To encourage people to drop bad habits that they may have developed or are in the process of developing

## Task Analysis (ctd.)

- Steps to take
  - ▶ Show players different driving situations
  - Have players respond to the situation by choosing their next course of action
  - ▶ If user responds incorrectly, show them the consequence of their action
  - ▶ Let the user try again, and repeat until they choose the most appropriate action







# New elements added to each level Elements are cumulative – once they've been introduced, the player must watch for all offenses Stages of play in each level Reviewing Lecturing Playing Conclusion

#### Gameflow -- Levels

- ▶ Win condition
  - ▶ Timed
  - ▶ Player receives points for accurate tickets
- ▶ Lose condition
  - Issuing wrong tickets
  - ▶ Missed offenses cause car crash
  - ▶ 3 mistakes allowed per level

#### Narrative

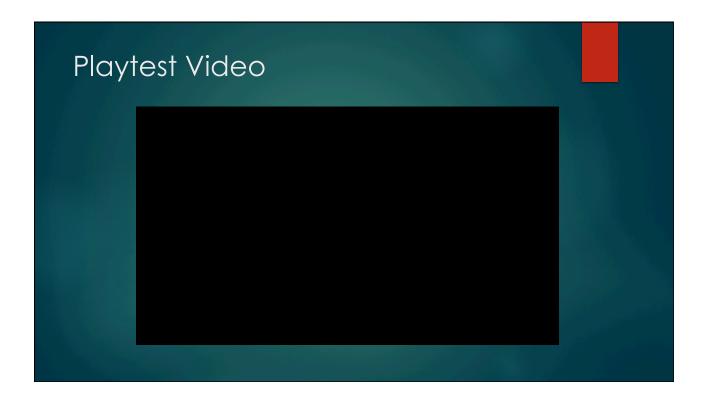
- ▶ Rookie traffic cop, trying to be certified
  - ▶ End goal: Pass the certification test with the knowledge you've gained
- ▶ Set in Worcester, MA

#### Assessments

- ▶ Pre- and post- written tests
- ► Assessment at end of each level
- ▶ Newspaper explains results of actions at beginning of next level





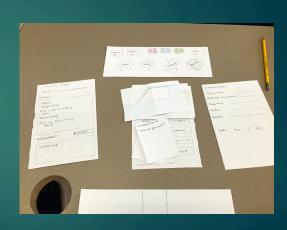


#### Postmortem

- ▶ Paper prototype issues
  - ▶ Paper hard to manipulate
  - ▶ Signs were not stable
  - ▶ Mistakes were made
  - ▶ Presentation to user was confusing
  - ▶ Al too complicated to easily replicate
  - ▶ Speed and timing of cars not clear
    - ▶ Feedback to player not easy (AI could not communicate issues, facilitator had to guess)
  - ▶ Failed to simulate car accident or transitions

# Postmortem (ctd.)

- Design issues
  - ▶ Help button name not clear
  - ► Grey areas in rules (31mph)
  - ▶ First two levels too easy everyone already knows the rules



# Postmortem (ctd.)

- ▶ Feedback
  - ▶ Seemed to understand game
  - Liked idea but too easy and motivation not clear
  - ▶ Introduce more concepts sooner
  - Have more cars committing offenses



## Postmortem (ctd.)

- ▶ Recommendations
  - ▶ Make UI buttons consistent
  - ► Have more elements in earlier levels
  - ▶ Show clear boundaries or focus on grey areas (ex. Speed limits)
  - ▶ For later testing, plan to either communicate player mistakes better or to have a set plan for AI so all team members know which car is supposed to receive a ticket.

