Ubiquitous and Mobile Computing CS 4518: The SNAP App

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The Problem



- WPI's SNAP Shuttle is a great service, but needs improvements
 - Requires calling the SNAP number and giving information
 - Drivers and passengers cannot communicate
 - SNAP requires an operator to route requests to SNAP drivers







Mobile Computing to the Rescue

- All of these problems can be solved with mobile computing!
 - No more phone calls
 - Easy communication and tracking
 - Server handles all routing





Related Work









SNUBER



The Snap App

CATINA.





The Server



- A RESTful API manages communication driver and passenger
 - Eg. HTTP GET, POST, PUT, DELETE
- Uses MongoDB databases to store ride requests and current driver locations
- Assigns ride requests to a in-service SNAP shuttle

The Driver App



- Displays all of the assignment for the SNAP shuttle
- Posts information to the server about status of ride
- Location Service posts driver location to server
- Open google map with trip direction

https://www.youtube.com/watch?v=EuHiS0wGQ7A&feature=youtu.be

The Passenger App

- Request, modify, & delete a ride request
- View the current location of the assigned driver as well as your pickup location
- <u>https://youtu.be/-u_jigPjR0s</u>





Implementation Details

- Fine location tracking
- Location Service
- Google Maps API
- Volley
 - Android networking library
 - HTTP requests



Results



- Good
 - Driver: List of locations and map view
 - Passenger: Viewing driver locations
- Bad
 - Driver: Directions to pickup and dropoff locations
- Ugly
 - Reliance on the server

Future Work



- More visually appealing UI for both apps.
- Survey for places that users get shuttles from so that users can put in predefined names instead of full addresses (i.e. "Fuller Labs", "Library").
- Estimated time of driver's arrival for passengers, and a notification to the phone when they arrive if the app is in the background.
- App determines the best route for a driver to take to get to a destination, saving time so that passengers do not have to wait as long.

References



- <u>https://www.wpi.edu/student-</u>
 <u>experience/resources/safety/campus-</u>
 <u>transportation/student-night-assistance-patrol</u>
- <u>http://www.pewinternet.org/2016/05/19/on-</u> <u>demand-ride-hailing-apps/</u>
- http://www.dynamicridesharing.org