

Improving the Performance of Interactive TCP Applications using Service Differentiation

W. Nouredine and F. Tobagi

Department of Electrical Engineering
Stanford University
Stanford, CA, USA

Proceedings of IEEE Infocom

New York, NY

June 2002



Introduction (1)

- Everyone has experience with bad delays
 - Interactive apps (audioconference, telnet, games) need response time about 150ms
 - Web needs about 5 seconds, with some Web applications (ie- stock trading) less
- Delays can be from overloaded servers
 - But content providers can fix
 - Concentrate on delays from network



Introduction (2)

- Telnet delay from typed character until echo
 - Includes transmission, propagation, queue
 - If loss, then TCP retransmit
- Web delay the same, but also from connection establishment
 - HTTP 1.0 has one connection per object
 - HTTP 1.1 allows multiple objects per connect.



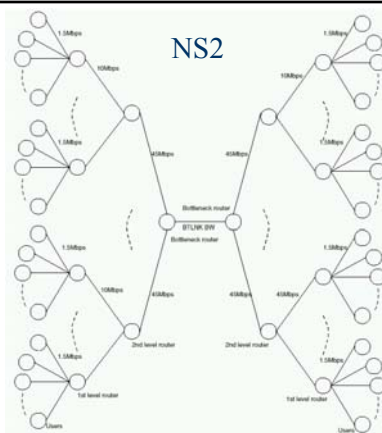
Introduction (3)

- Internet designed for throughput
 - TCP probes for maximum data rate even if causes loss
 - Periods of sending followed by idle (time-out)
 - Large queues because increases utilization
 - But not necessarily best for interactive applications!
- This paper
 - Classes of traffic (in DiffServ)
 - Telnet > Web > FTP
 - Window size for Web



Outline

- Introduction (done)
- Simulation Setup (next)
- The Effects of Congestion
- QoS Framework
- App Based Differentiation
- TCP-State Based Differentiation
- Conclusions



- * 800 hosts
- 400 pairs
- * Bwidth
- 1.5 (T1)
- 10 (LAN)
- 155 (T3)
- Vary bttnk
- RTTs
- 20-200ms
- * Buffers
- 64 (T1)
- 64 (LAN)
- 250 (T3)
- 500 (Bttl)
- (Smallish, so congstn)



Traffic Models (1)

- TCP
 - NewReno (most common on Internet)
 - Receiver unlimited window
- Telnet
 - Limited by Nagle's algorithm (*what is that?*)
 - Send 100 byte packet (includes MAC+TCP/IP hdr) and wait for echo
 - Random wait, but about 5 chars per second (rate of a fast typist)
 - Performance measure is *echo delay*
 - Aggregate telnet traffic less than 2 Mbps



Traffic Models (2)

- HTTP
 - 1.0 – Index page plus 4 parallel connections. Close each between object
 - 1.1 – Index page plus all objects requested and sent over one connection
 - Number and size from [16]
 - “Think time” is 2.5 seconds (gives heavy use)
 - 5 out of 400 are for measurement
 - 81 KB, 1 KB index with 8 10 KB images
 - Performance is *download time*
 - Aggregate traffic is 33 Mbps



Traffic Models (3)

- FTP
 - Pareto (heavy tail) size, average 200 KB
 - Delay average 2 seconds between
 - 10 probe sessions (out of how many?) of 200 KB
 - Performance is *transfer time*
 - Bandwidth is elastic but cannot fully utilize more than 100 Mbps by itself
 - Also, FTP traffic along the reverse path to get competing traffic for acks

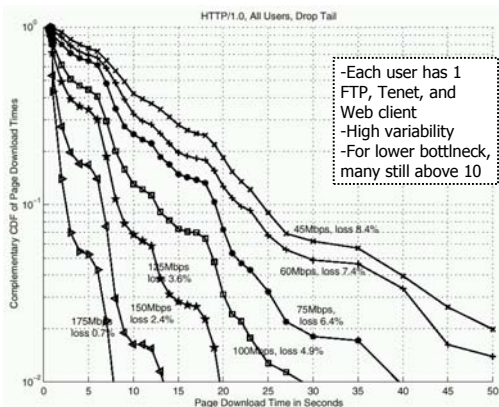


Outline

- Introduction (done)
- Simulation Setup (done)
- The Effects of Congestion (next)
- QoS Framework
- App Based Differentiation
- TCP-State Based Differentiation
- Conclusions



Effects of Congestion

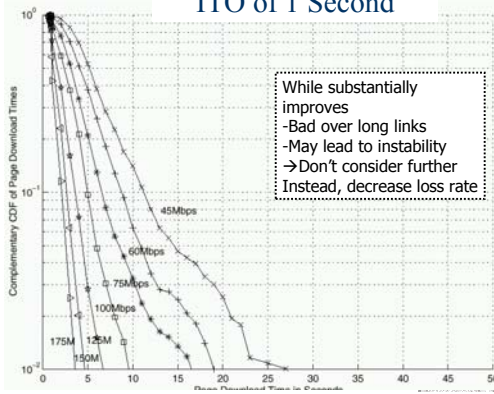


TCP with Small Windows

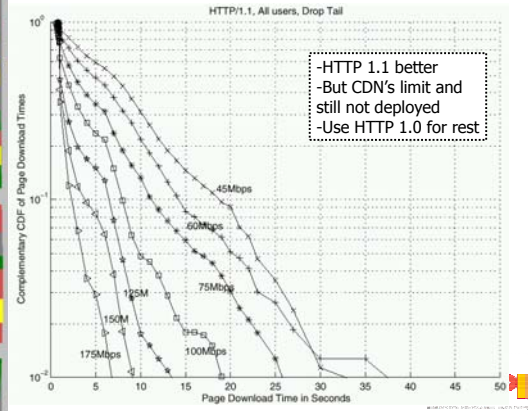
- HTTP 1.0 has high number of connection establishments
- SYN packet lost is costly to recover
 - Initial Time Out (ITO) typically 3 or 6 seconds
- Small window doesn't allow 3 duplicate acks
 - Retransmission Time Out (RTO) min 1 sec
- Work has proposed better clock granularity and timer min [3]



ITO of 1 Second



Effects of Congestion



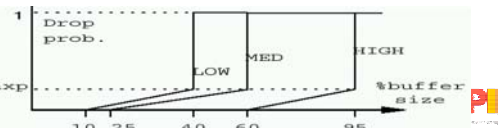
Outline

- Introduction (done)
- Simulation Setup (done)
- The Effects of Congestion (done)
- QoS Framework (next)
- App Based Differentiation
- TCP-State Based Differentiation
- Conclusions



Prioritized Dropping

- Use DiffServ's Assured Forwarding (AF) [8]
 - Four classes defined
 - Each with 3 drop precedence levels
- Only consider TCP traffic, but (unresponsive) UDP traffic (marked and policed) would be another class
- RED with 3 priorities [18], each has EWMA queue average



SLAs and Pricing

- Users and network providers work on Service Level Agreements (SLAs)
 - Limit aggregate rates of HIGH and MED
 - Specify per-user limits and allowable burst sizes
- Users pre-mark own traffic
- Network provider polices marks
 - Can be done at edge of network

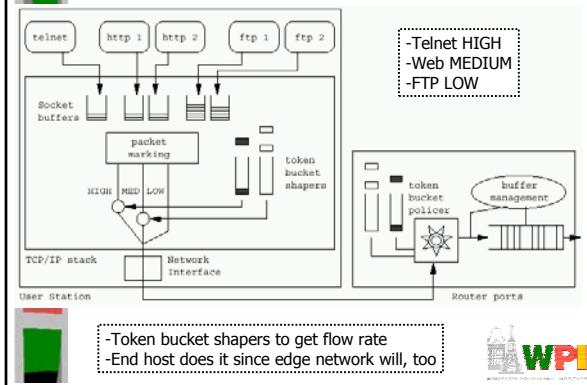


Outline

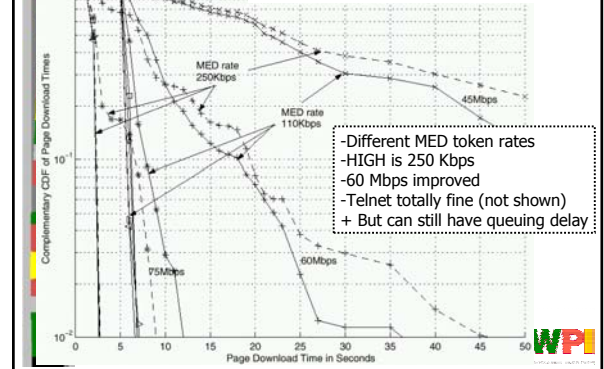
- Introduction (done)
- Simulation Setup (done)
- The Effects of Congestion (done)
- QoS Framework (done)
- App Based Differentiation (next)
- TCP-State Based Differentiation
- Conclusions



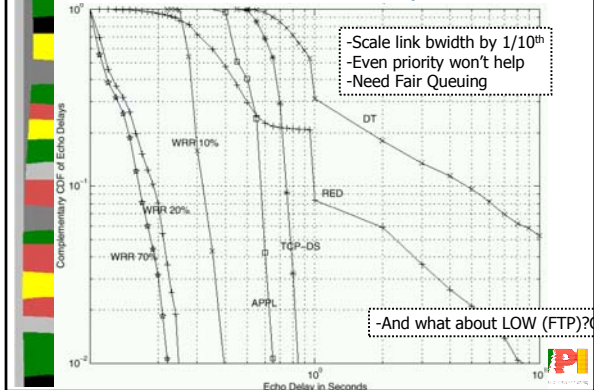
Application Based Differentiation



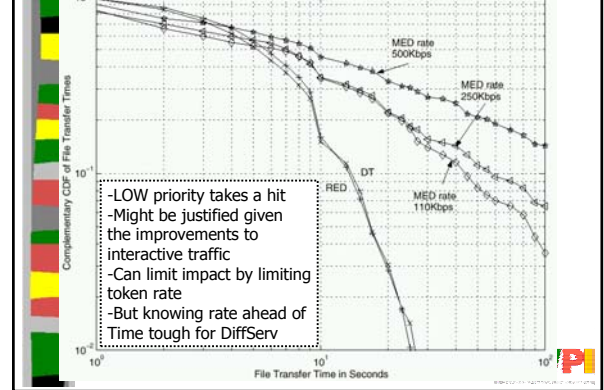
Benefits of Application Based Differentiation



Telnet Echo Delays



FTP Times

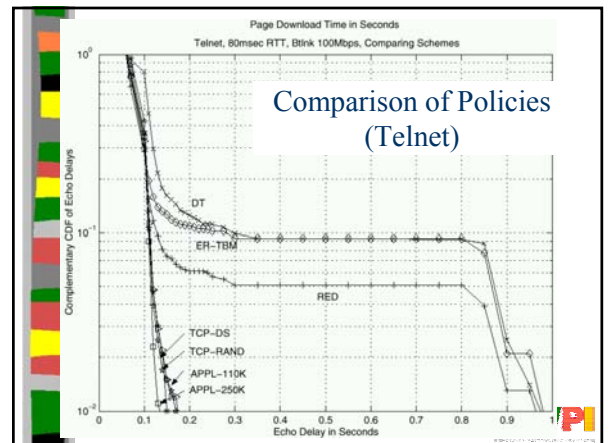
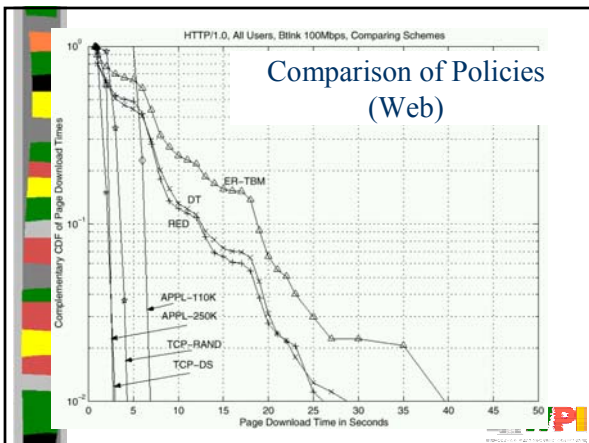
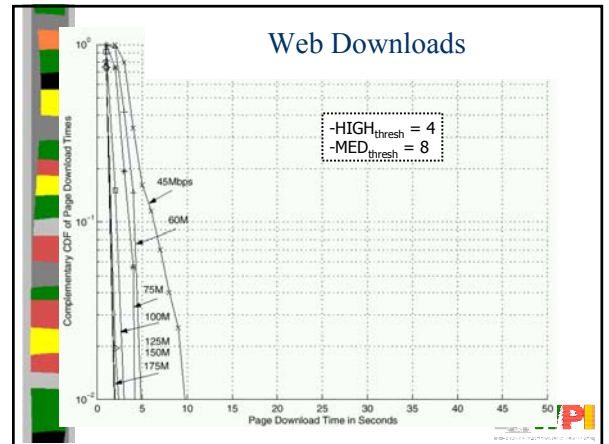
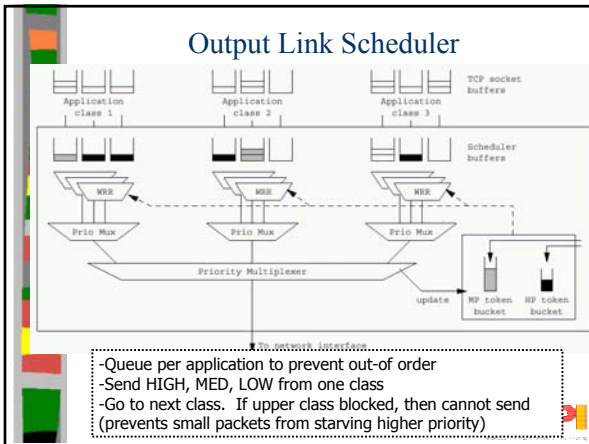
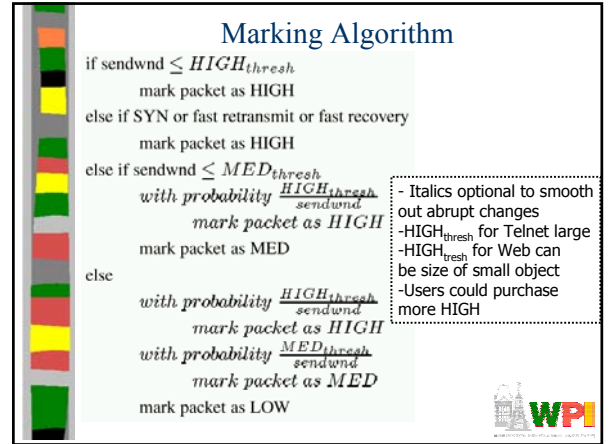
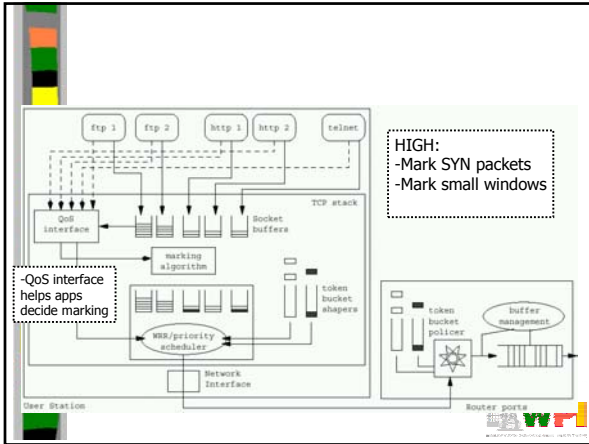


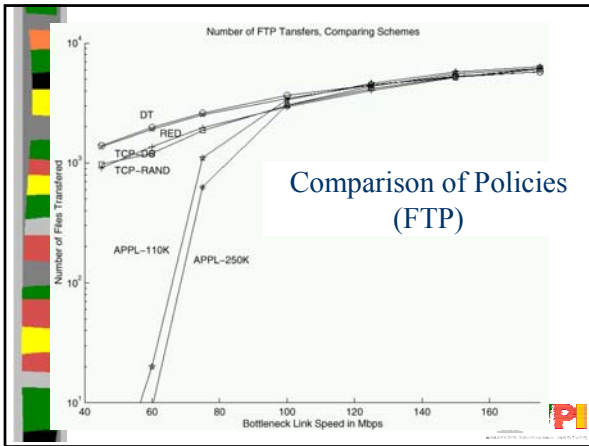
Difficulties in Marking Web Traffic

- Web traffic not all the same size
 - Often use Web for large file transfers
 - Even stream video over HTTP (long)
 - Large transfers may interfere with interactivity of small transfers
 - And don't always know size ahead of time (increasingly dynamically generated)
- Solution, is to mark individual packets

Outline

- Introduction (done)
- Simulation Setup (done)
- The Effects of Congestion (done)
- QoS Framework (done)
- App Based Differentiation (done)
- TCP-State Based Differentiation (next)
- Conclusions





Conclusions

- Focus on congestion-induced delays
- Show how to reduce using multiple network service levels
 - Preference given to interactive applications
- Study affect of TCP state differentiation
- Good user-perceived performance can be achieved, without degrading other applications

WPI

Future Work?

WPI

Future Work (me)

- Other topologies
- Worry about complication of marking schemes
- Build application that uses QoS
- Streaming?

WPI